# Terms and conditions for using Integration Services via District

November 2023

## 1 Integration with District

These terms and conditions apply to the use of Integration Services with District. The District module "Cash Management – File Transfer" and the issuing of a mandate to the technical user ensures integration with District.

A technical user is created for the purpose of securing data during transmission between the Customer and the Bank, identifying the requester of the service and ensuring the agreed handling of the service in question.

The processing of transactions in District is subject to the technical user's access to the District modules and the technical user's level of authorisation.

## 2 Technical users' access to modules

When a technical user is created, the technical user is automatically given access to the District modules available under the applicable District agreement unless otherwise agreed with the Bank. Consequently, orders and requests are automatically executed on receipt if the technical user has access to the required District modules.

## 3 Processing of payments

If payments from an account are to be processed via District, the technical user must be authorised to do so on behalf of the Customer. When the technical user has a mandate for an account, the following types of payments can be processed via the account:

- Payments between registered accounts in the Danske Bank Group
- Payment requests from accounts held with other banks via SWIFT MT 101
- Payments to non-registered accounts held with or outside the Danske Bank Group – including payments made by cheque
- Cross-border payments to registered and non-registered accounts in or outside the Danske Bank Group

Account mandates can be granted with the following authorisations:

Enquiries:
When only file orders (for example, account reporting) are to be retrieved via a technical user, an enquiry mandate is needed.

Create/operator:
When a transaction (an order or a payment for example) is sent via a technical user with operator status, the transaction must subsequently be authorised or approved in District by a user with a separate mandate or two users with two-jointly mandates.

Two-jointly mandate:
When a transaction (an order or a payment for example) is sent via a technical user with a two-jointly mandate, the transaction must subsequently be authorised or approved in District by a user with a separate mandate or a user with a two-jointly mandate.

Alone mandate:
When a transaction (an order or a payment for example) is sent via a technical user with a separate mandate, the transaction is considered to have been authorised by the Customer. No further authorisation or approval in District is required, and the order or payment is executed as received. It is a prerequisite that the technical user also has access to the functionality on automatic closing of folders.

## 4 e-Archive

The Customer receives the technical user's user authorisation in e-Archive. The authorisation specifies the authorisation of the technical user. The authorisation should be reviewed periodically by the Customer to ensure that the technical user's authorisations meet the Customer's requirements.


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## 5 Changes to technical users

A technical user authorisation remains in force until amended or revoked by the Customer. Amendments or revocation of the user authorisation may be delivered to the Bank (i) via secure message in District; (ii) physically to one of the Bank's branches; or (iii) by telephone. However, if the Bank receives an amendment or revocation by telephone, written confirmation must follow immediately. The amendment or revocation becomes effective only when the Bank has confirmed to the Customer in writing that the change has been made. The Bank informs the Customer of any revocation of a user ID and certificate.

The Customer is responsible for all transactions carried out via the technical user until revocation takes effect.

Instructions received before the date of the amendment or revocation are not affected by the amendment or revocation unless the Bank is instructed otherwise and provided that such instruction can be carried out.

If the Customer terminates the District Agreement, the Bank considers this also to constitute revocation of technical user authorisations granted under that District agreement.

## 6 Internal procedures

The Customer is aware and accepts that when setting up a technical user, the Customer is responsible for establishing internal procedures regarding (i) who can initiate an order or transaction; (ii) how an order or transaction can be initiated in the Customer's own system; and (iii) the process that facilitates digital signing by the technical user and subsequent transmission of the data to the Bank.

In addition, the Customer must ensure that any subsequent processing or approval in District is completed in compliance with the Customer's requirements.

The Bank (and other Danske Bank Group units) rely on this setup and authorisations, which the Customer should periodically review to ensure that they are correct and up to date.

## 7 Blocking of a technical user

The Customer must implement security procedures to prevent unauthorised access to the security credentials of a technical user.

If the Customer suspects or ascertains that unauthorised parties have had access to the security credentials, the Customer must immediately notify the Bank so that the Bank can block the technical user.

The Bank is entitled to block a technical user if it registers or suspects unauthorised access to the security credentials of the user.

## 8 Assignment

This agreement has been concluded by Danske Bank on behalf of the Danske Bank Group. This means that any unit of the Danske Bank Group is entitled to fulfil and enforce this agreement. It also means that Danske Bank may at any time transfer its rights and obligations under the agreement to another unit of the Danske Bank Group.

In addition, the Bank is entitled to transfer performance under this agreement to one or more subcontractors. Such transfer will not affect the responsibilities of the bank under this agreement.

## 9 Governing law

This agreement is governed by and must be construed in accordance with the law and jurisdiction applying to the Customer's District Access Agreement.

Any service included in Integration Services is subject to the law governing the service in question.

## 10 Liability

The liability of the Bank is governed by the Terms and conditions for District.

## 11 Contact

Please contact Integration Services support for more information. Contact information can be found at www.danskebank.com/INTS.


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